

POLICIES:

Rates listed are exclusively valid for the inquiry date. They are subject to change and will only be honored as shown on the website if the service requested is confirmed by payment and you receive a confirmation email. Upon making a reservation it becomes necessary for you to give your authorization, written and/or verbal, to run the corresponding charge on your credit card, and by doing this you also declare to have read and have full knowledge and understanding of our reservation and payment policies, disclaimer and cancellation policies. All reservations are subject to availability existing at the moment of your request. No confirmation can be issued until full payment for the requested service has been made. In some cases (which are duly marked for you to easily identify them before filling out contact information and credit card number fields) it will be necessary to check availability directly with the service operator before a confirmation can be issued to you. Please note that this verification and confirmation process may take up to and never more than 24 hours. In order to avoid inconveniences, please make a printout of your reservation voucher and have it ready for check-in to the reserved service. Should a change to a confirmed reservation be needed, please contact info@speedboatadventures.com and have your reservation and/or confirmation number handy. We strongly recommend reading the Cancellation Policies section hereinafter. Any changes are subject to availability and rate adjustments when necessary. Our Cancellation Policies are applicable at all times without exception.

PAYMENT POLICIES:

The amount corresponding to your reservation will be immediately charged to your credit card, provided it has a confirmed registration status. Please bear in mind that your credit card billing statement will show our company "San Diego Speed Boat Adventures" responsible for the charge. Paypal accepts Visa, Mastercard and American Express. Please contact us at Info@speedboatadventures.com for more information.

DISCLAIMER:

San Diego Speed Boat Adventures herewith declares that all photographic material published on its website is intended to render a general depiction of the service in question and by no means can be guaranteed that the service will be supplied exactly as depicted.

San Diego Speed Boat Adventures will not assume liability for any claims, costs or expenses arising from personal injuries to the client or third parties, or caused by accidents, fatalities, loss or damage to personal property, lack of enjoyment or claims over emotional and mental states such as upset, disappointment, anguish, distress or frustration, or any other damage, whether physical, mental or emotional, arising from the following:

- (a) Acts committed or omissions caused by any party other than San Diego Speed Boat Adventures, or its employees.
- (b) Illness, theft, labor disputes, mechanical failures, quarantine, Government actions, weather or port declared closed by authority or any other circumstance beyond direct control of San Diego Speed Boat Adventures.
- (c) The client's failure to comply with service rules and instructions such as, but not limited to, schedules and/or original voucher redemption policies.
- (d) Changes to, or cancellation of, the services offered, notwithstanding the reason. San Diego Speed Boat Adventures reserves the right to cancel or change the services at its discretion, but will try to substitute them with comparable services. If a reservation must completely be canceled, San Diego Speed Boat Adventures liability will be limited to a refund of the entire amount paid to San Diego Speed Boat Adventures.
- (e) A full refund will not be granted by San Diego Speed Boat Adventures in situation when a service must be interrupted, postponed or cancelled for reasons beyond its control (acts of God such as bad weather – including hurricanes, earthquakes or war, acts of terrorism or the like), neglect behavior, equipment abuse or inability of the operator, circumstances under which San Diego Speed Boat Adventures is not allowed to obtain full refund from service operators in view of specific contract terms. In order to cover book-keeping and administration services, San Diego Speed Boat Adventures will be thus entitled to up to 10% retention upon the total amount paid by the client for his/her reservation. San Diego Speed Boat Adventures will also be released from any responsibility towards compensations that the client may claim and will not be considered liable for any inconveniences arising from the said rate difference and/or cancellation.

CANCELLATION POLICIES:

All cancellation requests must be communicated via telephone or by email to info@speedboatadventures.com and verified by an employee. Cancellation Policies can be found on the website at speedboatadventures.com

The following are general cancellation policies which are applicable for our listed tours:

- Cancellation requests made 7 or more days prior to the confirmed service date and schedule are subject to a 10% penalization on the total amount paid for the reservation.
- Cancellation requests within 2 days to the confirmed service date and schedule or a "no-show" are 100% non-refundable.

PRIVACY NOTICE:

This privacy notice discloses the privacy practices for www.SpeedBoatAdventures.com. This privacy notice applies solely to information collected by this web site. It will notify you of the following:

- 1) What personally identifiable information is collected from you through the web site, how it is used and with whom it may be shared..
- 2) What choices are available to you regarding the use of your data.
- 3) The security procedures in place to protect the misuse of your information.
- 4) How you can correct any inaccuracies in the information.

INFORMATION COLLECTION, USE AND SHARING

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

YOUR ACCESS TO AND CONTROL OVER INFORMATION

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

SECURITY

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 619.294.5852 or via email at info@speedboatadventures.com